

# LIMITED WARRANTY FOR LITELUME LED LIGHTING FIXTURES



This limited warranty is provided by the LITE LUME CORPORATION ("LITELUME"). This limited warranty may be transferred to subsequent purchasers of the Product, provided that such Product is resold in new condition and in its original packaging.

LITELUME new LED lighting fixtures, when delivered in new condition in its original packaging and installed properly by a licensed electrician, will be free of defects in workmanship for a period of TEN (10) YEARS from the date of original purchase. Litelume warrants these products for (10) YEARS or 50,000 hours of which comes first.

LITELUME new Life Safety, Exit & Emergency products, when delivered in new condition in its original packaging and installed properly by a licensed electrician, will be free of defects in workmanship for a period of SEVEN (7) YEARS from the date of original purchase. Litelume warrants these products for (7) YEARS or 50,000 hours of which comes first.

This warranty is limited to the repair and replacement of parts required to return the LED product to its proper functionality. The determination of whether the Product is defective shall be made by Seller in its sole discretion with consideration given to the overall performance of the Product. If LITELUME determines the Product is defective, LITELUME will elect, in its sole discretion, to repair the Product, replace the Product, or provide a credit for future purchases.

## WARRANTY ACTIVATION

This limited warranty is considered activated if LITELUME receives the warranty registration form completed in its entirety within (60) days after shipment of the LED Product. Upon receipt of the completed warranty registration LITELUME will send a confirmation of the warranty's activation and a unique identifier for use if a claim is needed to be placed in the future.

## WARRANTY CLAIMS

To make a warranty claim, you must be the purchaser of the original order and notify LITELUME in writing within THIRTY (30) DAYS after your discovery of the defect, provide proof of purchase such as the invoice, and submit a warranty claim form to [cs@litelume.com](mailto:cs@litelume.com). Upon receiving that notice, LITELUME will review the claim, and if found valid will open a case to determine replacement parts for the repair.

## SHIPPING CHARGES

LITELUME is not responsible for shipping charges. LITELUME will determine what replacement parts will be provided to restore the product to proper functionality and advise what those parts are. Normal shipping charges apply.

## LABOR CHARGES

LITELUME is not responsible for labor charges. LITELUME in its sole discretion will determine what replacement parts will be provided to restore the product to proper functionality and advise what those parts are.

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## PRODUCT RETURNS

LITELUME at its sole discretion can request the return of the defective item. If not returned within 60 days, LITELUME will bill you for the item. If a complete new fixture replacement is requested, LITELUME can bill you for the replacement, and will provide a credit for the replacement minus any freight charges when defective fixture(s) are returned to us within 60 days.

## WARRANTY LIMITATIONS

This limited warranty does not apply to loss or damage to the Product caused by: negligence; abuse; misuse; mishandling; improper installation, storage or maintenance; damage due to fire or acts of God; vandalism; civil disturbances; power surges; improper power supply; electrical current fluctuations; corrosive environment installations; induced vibration; harmonic oscillation or resonance associated with movement of air currents around the Product; alteration; accident; failure to follow installation, operating, maintenance or environmental instructions prescribed by LITELUME or applicable electrical codes; or improper service of the Product performed by someone other than LITELUME or its authorized service provider. This limited warranty excludes field labor and service charges related to the repair or replacement of the Product unless approved otherwise.

Light-Emitting Diodes(LEDs), Power Supplies, Drivers and other Electronic Components.

Orders sold at discounted pricing.

**THIS LIMITED WARRANTY IS VOID IF THE PRODUCT IS NOT USED FOR THE PURPOSE FOR WHICH IT IS DESIGNED.**

**THE FOREGOING WARRANTY PROVISIONS ARE EXCLUSIVE AND ARE GIVEN AND ACCEPTED IN LIEU OF ANY AND ALL OTHER WARRANTIES, WHETHER EXPRESS OR IMPLIED, INCLUDING WITHOUT LIMITATION ANY WARRANTY AGAINST INFRINGEMENT AND ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.**

**IN NO EVENT SHALL SELLER BE LIABLE FOR INCIDENTAL, COMPENSATORY, CONSEQUENTIAL, INDIRECT, SPECIAL OR OTHER DAMAGES. SELLER'S AGGREGATE LIABILITY WITH RESPECT TO A DEFECTIVE PRODUCT SHALL IN ANY EVENT BE LIMITED TO THE MONIES PAID TO SELLER FOR THAT DEFECTIVE PRODUCT.**